Health Literate Care Model

A Universal Precautions Approach

To learn more about the Health Literate Care Model — including tips and tools that will help you implement it—visit odphp.health.gov.



Health Literate Systems

Organization of Health Care

Delivery system design

Health information systems

Self-management support

Shared decision making



Strategies for Health Literate Organizations



Informed, Health

Literate, Activated

Patient and Family

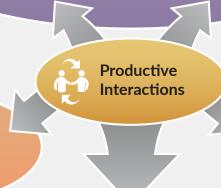
Apply improvement methods

Improve verbal interaction

Improve written communication

Link to supportive systems

Engage patients as partners in care and improvement efforts





Prepared, Proactive, **Health Literate Health Care Team**

Improved Outcomes

